

## Sherwin Cruz Armas

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### PROFESSIONAL SUMMARY

A results-oriented and security-conscious Senior Technology Engineer with over 15+ years of experience in leading network infrastructure projects, managing server environments, and ensuring end-to-end telecommunications reliability. Expert in managing the full lifecycle of network equipment, from physical layer implementation to application-level security. Combines deep infrastructure knowledge with full-stack development and business management skills to create robust, efficient, and well-documented IT systems.

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### CORE COMPETENCIES

- **Network & Systems:** LAN/WAN, TCP/IP, DNS, DHCP, VPNs, Windows Server, Linux, Active Directory
  - **Hardware & Telecom:** Cisco/Juniper Routers & Switches, Checkpoint/Fortinet Firewalls, Dell/HPE Servers, Copper & Fiber Implementation, PABX Systems
  - **Security & Recovery:** Cybersecurity Policy, Vulnerability Assessment, Surveillance Systems, Veeam Backup & Replication, Disaster Recovery Planning
  - **Project Management:** Infrastructure Projects, Vendor Coordination, Budgeting & Scheduling, Stakeholder Communication
  - **Full Stack Development:** HTML5, CSS3, JavaScript, React JS, Flutter, PHP, MySQL
  - **Business Acumen:** Business Development, Client Negotiation, Technology Sourcing, P&L Management
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### PROFESSIONAL EXPERIENCE

**Founder & Managing Director** *Xolluxn | Smart Cloud Technologies | Manmark Int'l 2010 – Present* • Founded and managed a portfolio of technology and service companies, providing digital transformation, IT managed services, and specialized staffing solutions across various international markets. • Directed all aspects of business operations, from strategic planning and client acquisition to technology architecture and service delivery.

**Wise Solutions Ltd.** *Providenciales, Turks and Caicos Islands | 2017 – Present*

**General Manager & Head of Technology** (2023 – Present) • Promoted to General Manager with full operational responsibility, directing all strategic, technical, and commercial activities.

**Senior IT Specialist & Technical Lead** (2017 – 2023) • Led the corporate pivot from a general repair service to the sole HP-accredited Sales and Service Center in Turks and Caicos, driving significant year-over-year revenue growth. • Founded and scaled the 'Sentinel Secure TCI' division, establishing a new revenue stream by delivering enterprise-grade cybersecurity and surveillance solutions. •

Managed key accounts and large-scale IT projects for elite clients, including The Ritz-Carlton and the Financial Intelligence Agency (FIA).

**Premier Technology Company** *Riyadh, Saudi Arabia | 2010 – 2016*

**Supply Chain Manager** (2015 – 2016) • Selected by the CEO to build, train, and manage the company's new Supply Chain Department's Asset and materials Control from the ground up due to pilferage and corruption.

**Project Manager, Kingdom-Wide Projects** (2012 – 2015) • Directed nationwide network infrastructure deployments for premier clients including the **Google Data Center**, Saudi Telecom Company (STC), and the **Riyadh Metro Railway Project**.

**Area Manager, Eastern Region** (2011 – 2012) • Managed the end-to-end FTTH (Fiber-to-the-Home) network rollout across Saudi Arabia's Eastern Region, directing multiple field teams of technicians and engineers.

**FTTx Supervisor** (2010 - 2011) • Supervised field teams for the initial fiber optic rollout in Dammam.

**Engineering Center** *Al Qurrayat, Saudi Arabia | 2007 – 2009*

**Lead Technician** • Served as the lead technical specialist for Samsung products and other IT equipment for the Northern Borders Province. • Provided high-level technical support, repair, and installation services for clients across the GCC region.

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**FREELANCE & CREATIVE WORK**

• **Photography & 360° Views:** Professional photography and immersive 360° virtual tour creation for real estate and hospitality clients.

• **Copywriting & Content Creation:** Crafting compelling marketing copy and creating engaging content for websites and social media campaigns.

• **Web-Based Software Development:** Developing custom web applications and software solutions tailored to specific business needs.

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**PROFESSIONAL DEVELOPMENT & CERTIFICATIONS**

**Associate in Computer Science: Rizal Technological and Polytechnic Institute 1996**

**Currently Pursuing:** • Google Cybersecurity Professional Certificate • CompTIA Network+ • Google Project Management: Professional Certificate • Google Data Analytics Professional Certificate

**Previously Held:** • Cisco Certified Network Associate (CCNA) • Project Management Professional (PMP) • Certified Fiber Optics Technician (CFOT)